

2024 ARB Post Protest Deadline Update

For the 2024 Tax Year, the protest deadline for Real Property was May 15, 2024 and for Business Personal Property (BPP) the protest deadline was June 13, 2024. If you used DCAD’s online uFile Protest and Settlement System and provided evidence along with an opinion of value, then you will receive an uFile Offer or No Offer at least 2 days prior to your scheduled ARB Hearing. If you have filed a protest with and included both evidence and an opinion of value, and you have not been contacted by a DCAD appraiser via a phone call or a uFile email response, then please feel free to call the respective Division to have an Informal Review over the phone with an appraiser.

Please note, once your account has been flagged as protested, you will be able to review DCAD’s evidence that will be presented at your scheduled ARB Hearing by going to your account on DCAD’s website, entering your Personal Identification Number (PIN) and then selecting the 41.461 Evidence link. Your PIN can be located on your mailed 2024 Appraisal Notice as well as on your ARB Hearing Notice and the PIN can also be requested at the account level if needed.

If you have filed a protest and still have an ARB Hearing pending and you wish to submit additional evidence with your protest for consideration then please e-mail this evidence to arbdocs@dcad.org

If you have any questions concerning the Appraisal Review Board (ARB) process and/or questions concerning the valuation of your property, then please call the respective Division to speak with an appraiser.

Residential Division	214-905-9402
Commercial Division	214-905-9406
Business Personal Property (BPP) Division	214-905-0908

We would also encourage you to visit DCAD website’s Frequently Asked Questions (FAQS) links concerning the Protest Process, the Property Valuation Process, Exemptions, etc.

If you have any questions concerning homestead exemptions, ownership or other customer service related issues then please call Customer Service at 214-631-0910. However, if you have any property valuation questions, then please call the respective Division (Residential, Commercial, BPP).